











WHO PROVIDES CARE?

Hospice care is delivered by a team of professionals who address the patient's medical, physical, emotional and spiritual needs. The team consists of the attending physician, hospice medical director, licensed nurse, social worker, chaplain, bereavement coordinators and trained aides. Other services available are Volunteers/Homemaker, dietitian and therapist when appropriate.

WHO ARE IN NEED OF THE CARE

For those who have medical conditions with a life expectancy of six months or less, if the illness runs its normal course.

* Living within the geographic areas served by the Hospice * Agree to palliation (control) of symptoms and not cure of illness

HOW IS HOSPICE CARE STARTED

Help is only one phone call away. The attending physician, patient, family member, friends, clergy, social workers, hospital discharge planner, or any person concerned with a patient's well being, can make a referral. We are here to assist you for the beginning of the Hospice program, determining eligibility and Hospice admission criteria.

ADMISSION PROCESS

Admitting a patient to the hospice is a single process. Please call Arizona Professional Hospice and an admission coordinator will arrange for someone to meet with the patient, family or Power of Attorney for the explanation of the hospice program.

WHO PAYS THE SERVICE

* Medicare Part A * Medicaid/AHCCCS * HMO's/PPO's * Private Payers



OUR SERVICES INCLUDE

* Hospice Medical Director - on call 24 hours. * Skilled Nurses who are trained specifically to deal with pain and symptom management available 24 hours a day. * Social Worker who offers counseling and referral services to community resources.

- * Certified Home Health Aides and Homemakers who assist with ADLs, if needed.
- * Chaplain who provide spiritual support, if needed. * Volunteers who provide assistance, through visits, letter writing, reading, or shopping, if needed.
 - *Bereavement Coordinator who helps you cope with challenges even after you loved one is gone.

REFERRALS ACCEPTED FROM

- * SNF's * Assisted Living Facilities * Hospital Personnel

MEDICATION COVERED

are hospice Medicare benefit.

DURABLE MEDICAL EQUIPMENT

We Work closely with a DME company for fast delivery of equipment. Coordination with a physician regarding your need for





ABOUT THE OWNERS



Stephen TAN

Stephen has over 7 years of experience in healthcare and customer service, with a wide range of experience from CNA, Medtech, Medical Assisting and practice management.



Teresa ORTIZ

Teresa has over 10 years of experience in healthcare and customer service, with a wide range of experience in Medtech, Medical Assisting and Grouphome management.



Les ORTIZ

Les has over 10 years of experience in healthcare and customer service, with a wide range of experience in Grouphome management.

Thank you for your interest in



as your hospice care service provider. Call for our care when you're ready...

(602) 490-8841

















What is a Hospice?

A Hospice is a benefit of health services designed to meet the general needs of patients and their love ones. When a patient is diagnosed with a disease condition for which comfort and palliative care rather than curative treatment were ordered, hospice will help you and your family make choices about end-oflife issues that enables you to have greater control over these challenges.

Can a Hospice Service make a difference?

Hospice care provides comfort and kindness to people nearing the end of life's journey. Hospice will help you make decisions about how and where you want to spend the rest of your life. Hospice care is provided by an interdisciplinary team of professionals in partnership with your primary care physician. Family and significant others are encouraged to be part of the care team. Counseling and Spiritual support are available to the patient as well as to the family members.



Our business hours are from Mondays thru Fridays 9:00 a.m. to 5:00 p.m. (excluding holidays)

We have a 24/7 on-call nurse available to assist you with your health issues and questions after office hours and on weekends.



Address: 11225 N 28th Dr. Suite D220E, Phoenix, AZ 85029

Call us at (602) 490-8841 Fax (602) 459-9851 Email: intake@azprohealthcare.com Website: www.azprohealthcare.com

Non Discrimination Policy:

In accordance with the Age Discriminations Act of 1975 and its implementing regulation, Arizona Professional Hospice Care does not directly or through contractual or other arrangements, exclude, deny benefits to or otherwise discriminate against any person on the basis of age. In accordance with section 504 of the Rehabilitation Act, Arizona Professional Hospice Care will not directly or through contractual or other arrangements, discriminate on the basis of handicap (mental or physical) regarding admission, access, treatment or employment. In accordance with Title VI of the Civil Rights Act of 1964 and its implementing regulation, Arizona Professional Hospice Care will directly or through contractual or other arrangement admit and treat all person without regard to race, color, creed, color, sex, cultural background, religious beliefs or national origin, sexual orientation, marital status, the basis of disability or age in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by Arizona Professional Hospice Care and without discrimination in regards to delivery of services and benefits, including assignments or transfer within facilities and arranges to carry out its programs and activities. For more information about our nondiscrimination policy and availability of auxillary aides and services for sensory challenged clients, please contact our office at (602) 490-8841.



A Continued Radiant Quality Life.



We raise the quality of care for you.

(602) 490-8841

Interested to hear more from us? Call us for more information and speak with our multi-cultural and multi-language intake customer service staff.